



ZAVOD NOVO MESTO

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VSTOPNA TOČKA TRŠKA GORA

TERMS OF USE FOR E-BIKES

1. The use of the rented bicycle is entirely at the user's own risk.
2. Electric bicycles are intended for individual use and are not suitable for transporting additional persons.
3. The user must be over 15 years old. Minors may use the bicycle only when accompanied by a responsible adult or with the adult's written consent.
4. Bicycle rental is only possible upon prior reservation, confirmed by the rental provider.
5. Upon collection of the bicycle, the user is required to present a valid form of identification (identity card or passport). The rental provider shall retain a copy of the document for no longer than one month following the conclusion of the rental period, unless a longer retention period is required by law (e.g., in cases involving ongoing procedures related to loss, damage, or theft). The processing of personal data shall be carried out in accordance with applicable legislation (ZVOP-2 and the EU General Data Protection Regulation – GDPR).
6. Payment for the rental can be made by credit or debit card or via bank transfer.
7. A security deposit of 50 EUR is required upon collection of the bicycle. The deposit shall be refunded to the user upon timely return of the rented bicycle in an undamaged condition.
8. The user agrees to handle the rented bicycle and any accompanying equipment with due care and in accordance with the provided instructions for use.
9. The equipment is not insured against theft, loss, or damage. The user is responsible for any damage, loss, or theft during the rental period.
10. Upon returning the bicycle, the user must also return all additional equipment rented. The same terms and conditions regarding damage or loss shall apply to the equipment as to the bicycle.
11. The condition of the bicycle shall be inspected upon return by an authorized representative. This inspection shall serve as the basis for the refund of the security deposit.
12. In the event of damage, theft, or loss of the bicycle or equipment, the rental provider reserves the right to retain the security deposit and to charge the user for any additional costs incurred, up to a maximum of 70% of the bicycle's original purchase value.
13. The bicycle must be returned punctually and in the same condition in which it was rented.
14. In the event of a late return, an additional charge equivalent to two days of rental shall apply for each day of delay.
15. If the bicycle is not returned within one day following the agreed return date, it shall be considered stolen, and the competent authorities or police shall be notified accordingly.
16. By renting and signing these terms and conditions, the user expressly consents to the processing of their personal data for the purpose of maintaining rental records.
17. The rental provider reserves the right to amend these terms and conditions at any time without prior notice.
18. In the event of a dispute, both parties shall endeavour to resolve the matter amicably. Should this not be possible, the competent court at the registered office of the rental provider shall have exclusive jurisdiction.